

Textbook and Online Homework System FAQs

For CHEM 161, 162, and 163
Updated September 2020



Textbook and Online Homework Requirements for General Chemistry

- **Smartwork5:** Homework and labs are completed using Smartwork5 (SW5) –an online homework platform from WWNorton.
 - Access to SW5 is required for the course – you cannot complete coursework without it.
- **Textbook:** is recommended but not required (Ebook and/or printed format)

Use the following slides to explore your purchase options to make the most informed decision for your financial situation and textbook desires.

Remember to see yourself as an investment and not just the cheapest option!

Smartwork5 Options

Textbook purchase information covered too

Overview of SW5 Options

- **Access to SW5 only (180-days): \$35**
- **E-book + SW5 (720-days): \$79.95**
 - This is our recommendation if you want to best option for your money.
- **New textbook + E-book + SW5 (720-days): \$118.12+**
 - This is our recommendation for the best option that includes a ***printed*** textbook.
- **Trial access (21-days): Free**

Have you already made one of these purchases in a previous quarter? See the last slide

Overview of SW5 Options

Access to SW5 only (180-days) \$35

- Click on any SW5 assignment in your Lecture or Lab Canvas

Digital Resources for *Chemistry: An Atoms-Focused Approach*

Have you already registered for this product?

Yes, I want to **sign in**:

My e-mail address is...

My password is... [Forgot your password?](#)

No, I need to **register, purchase, or sign up for trial access.**

Need help? Contact [W. W. Norton Customer Support](#)

1

CLICK HERE FIRST TO GET THE PURCHASE POP-UP MENU

2

CHOOSE THIS OPTION

Digital Resources for *Chemistry: An Atoms-Focused Approach*

Purchase options:

\$79.95	Ebook for <i>Chemistry: An Atoms Focused Approach</i> Includes access to Smartwork5 and Animations. 720-day access	<input type="checkbox"/>
\$25.00	Upgrade: Student Solutions Manual for <i>Chemistry: An Atoms Focused Approach</i> Upgrade discount available with purchase of ebook and Smartwork. 720-day access	<input type="checkbox"/>
\$35.00	Smartwork5 for <i>Chemistry: An Atoms Focused Approach</i> 180-day access	<input type="checkbox"/>
\$20.00	Animations for <i>Chemistry: An Atoms Focused Approach</i> 360-day access	<input type="checkbox"/>

Select one or more products for purchase.

TOTAL PRICE: **\$0.00 USD**
Plus state and local sales tax, if applicable

Need help? Contact [W. W. Norton Customer Support](#)

- If purchased on September 23, 2020, 180-days would go through March 22, 2021 (Friday of Final's week for winter quarter is March 19th, 2021)
- Note: the Gen Chem sequence (CHEM 161, 162, and 163) all require access to SW5.

•*Minimum purchase requirement would be \$70 to complete the series if this option is chosen*

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FOLLOW THE DIRECTIONS IN THE SUBSEQUENT SCREENS TO COMPLETE YOUR PURCHASE.

Overview of SW5 Options

*WWU Recommendation: Best option for the cost

E-book + SW5 (720-days) \$79.95

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CHOOSE THIS OPTION

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- Note: the SW5 \$35 option and \$20 Animations boxes will automatically check since they are included in the \$79.95 cost.
- Student Solutions manual is up to the student. In-chapter and End-of-Chapter questions are not required in Gen Chem.

Digital Resources for *Chemistry: An Atoms-Focused Approach*

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\$25.00	Upgrade: Student Solutions Manual for <i>Chemistry: An Atoms Focused Approach</i> Upgrade discount available with purchase of ebook and Smartwork. 720-day access	<input type="checkbox"/>
\$35.00	Smartwork5 for <i>Chemistry: An Atoms Focused Approach</i> 180-day access	<input type="checkbox"/>
\$20.00	Animations for <i>Chemistry: An Atoms Focused Approach</i> 360-day access	<input type="checkbox"/>

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TOTAL PRICE: **\$0.00 USD**
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FOLLOW THE DIRECTIONS IN THE SUBSEQUENT SCREENS TO COMPLETE YOUR PURCHASE.

*WWU Recommendation: Best option to get a physical textbook

Overview of SW5 Options

New Textbook + E-book + SW5 (720-days) \$118.12+

• Click on any SW5 assignment in your Lecture or Lab Canvas

Digital Resources for *Chemistry: An Atoms-Focused Approach*

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My password is... [Forgot your password?](#)

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1

CLICK HERE FIRST TO GET THE PURCHASE POP-UP MENU

• **Buyer beware:** If you purchase your textbook from a source other than the WWU Bookstore or WWNorton directly, you may or may not get access to the SW5 site as needed for the course.

• **Physical textbook options:**

- Hardcover
- Paperback
- Loose leaf

Digital Resources for *Chemistry: An Atoms-Focused Approach*

Purchase options:

\$79.95	Ebook for <i>Chemistry: An Atoms Focused Approach</i> Includes access to Smartwork5 and Animations. 720-day access	<input type="checkbox"/>
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\$20.00	Animations for <i>Chemistry: An Atoms Focused Approach</i> 360-day access	<input type="checkbox"/>

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2

CHOOSE THIS OPTION

Digital Resources for *Chemistry: An Atoms-Focused Approach*

Register, Purchase, or Sign Up for Trial Access

My name is...

My school e-mail address is...

Enter a password* Enter it again

How would you like to get access?

I have a registration code:

I want to purchase access
(Available for purchase only in the United States and its territories.)

I want to sign up for 21 days of trial access

Need help? Contact [W. W. Norton Customer Support](#)

3

ENTER CODE

4

FOLLOW THE DIRECTIONS IN THE SUBSEQUENT SCREENS TO COMPLETE YOUR PURCHASE.

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Overview of SW5 Options

Free Trial (21-days) \$free

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1

CLICK HERE FIRST TO GET THE PURCHASE POP-UP MENU

• Use this option if:

- You are waiting for financial aid to come through
- You are not sure you will remain in the course
- You are waiting for another paycheck/other finances to come through to purchase your desired option

Digital Resources for *Chemistry: An Atoms-Focused Approach*

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2

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I have a **registration code**:

I want to **purchase access**
(Available for purchase only in the United States and its territories.)

I want to sign up for 21 days of **trial access**

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3

4

FOLLOW THE DIRECTIONS IN THE SUBSEQUENT SCREENS TO COMPLETE THE PROCESS AND START TRIAL.

Textbook Options

Textbook information and ISBN

Overview of Textbook Options

CHEMISTRY: An atoms-focused approach; Third Edition

By: Gilbert, Kirss, Bretz, Foster Publisher: WWNorton

ISBNs:

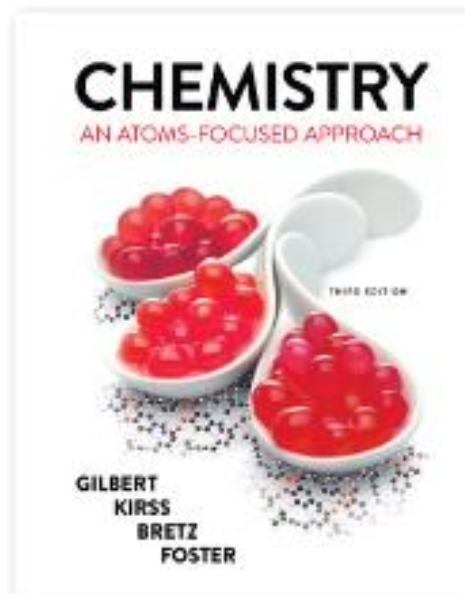
- Loose leaf: 978-0-393-69740-7
- Paperback: 978-0-393-69738-4
- Hardcover: 978-0-393-69735-3
- Ebook: 978-0-393-42854-4

•**Buyer beware:** If you purchase your textbook from a source other than the WWU Bookstore or WWNorton directly, you may **or may not** get access to the SW5 site as needed for the course.

•**Printed textbook options:**

- Hardcover
- Paperback
- Loose leaf

•WWU Bookstore may not carry all textbook printed options



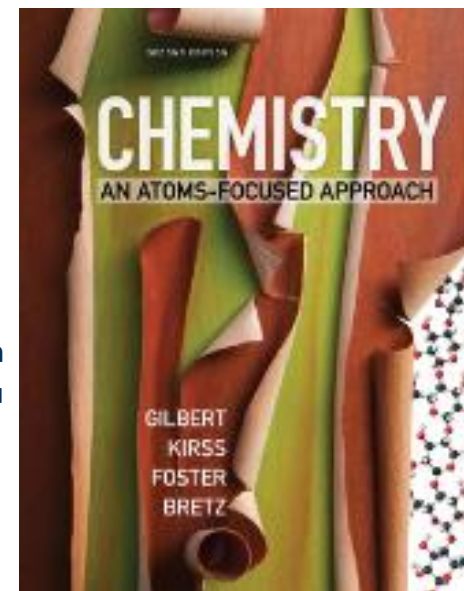
CHEMISTRY: An atoms-focused approach; Second Edition

By: Gilbert, Kirss, Bretz, Foster Publisher: WWNorton

ISBNs:

- Loose leaf: 978-0393615197
- Paperback: 978-0393615203
- Hardcover: 978-0393614053
- Ebook: n/a

- This version of the textbook is not available from the publisher (WWNorton) and **will not gain you access to the SW5** website needed.
- **Access to SW5 for the HW and Lab assignments from the third edition website will still be required for purchase.**



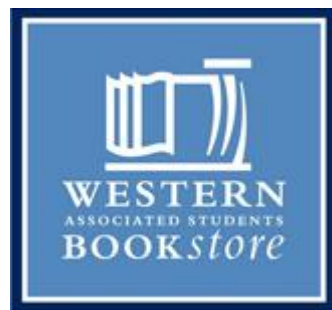
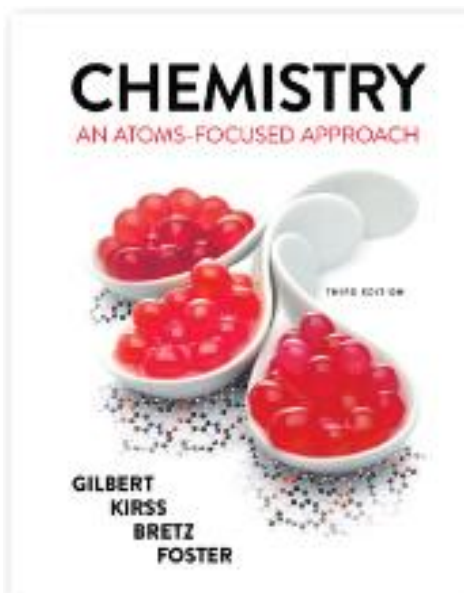
A guide will be posted to Canvas for navigating between the second and third editions of the textbook. Some end-of-chapter questions present in the second edition were eliminated in the third edition. If an instructor requires work from a textbook problem, they will provide resources for second edition textbook holders for the 2020-2021 school year.

Where to purchase textbooks

CHEMISTRY: An atoms-focused approach; Third Edition

By: Gilbert, Kirss, Bretz, Foster Publisher: WWNorton

ISBNs:



<https://www.bookstore.wvu.edu/>



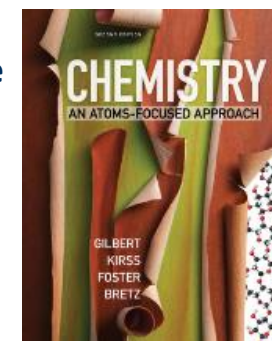
W. W. Norton Publisher

<https://wnorton.com/books/9780393697353>

CHEMISTRY: An atoms-focused approach; Second Edition

By: Gilbert, Kirss, Bretz, Foster
Publisher: WWNorton

•Second edition books are not available through WWU Bookstore or WWNorton.



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Example Scenarios and Costs and other FAQs

What's the best choice for me?

I'm planning on taking CHEM 161, 162, and 163 during Fall 2020, Winter 2021, and Spring 2021. Which is the best option?

- **Option A:** Purchase E-book + SW5 (720-days): \$79.95
- **Option B:** New textbook + E-book + SW5 (720-days): \$118.12+
- **Option C:** Purchase access to SW5 only, entire sequence will require at least two purchase: 2 x \$35 = \$70
 - First 180-days: September 23, 2020 to March 22, 2021
 - Second 180-days: March 30, 2021 to September 26, 2021
 - Remember this option gives NO access to Ebook.
 - Also, entire sequence would need to be completed **prior** to Fall 2021
- **Option D+:** Option C, then obtaining a textbook from some additional source. Students can explore and weigh this option on their own as the possibilities are far too numerous for us to advise and offer cost options. A second edition textbook is fine. If your additional textbook is going to cost above or near \$45, purchasing the Ebook may be a better option (then you won't have to translate between the second and third edition contents).

I'm finishing CHEM 163 this fall, what is the best option?

- Because you only need a single quarter of access to SW5, we would recommend: **purchase access to SW5 only (\$35)**
- Since you have completed CHEM 161 and 162, you either have a textbook already (use what you have) or have a general sense of if you need a textbook or not. We would recommend obtaining a second edition textbook at a lower cost from a third party if you would like to purchase a textbook or buy the Ebook + SW5 option at \$79.95.

I'm finishing CHEM 162 this fall, and plan to take CHEM 163 in Winter 2020?

- **Option A:** Purchase access to SW5 only: \$35
 - 180-days will get you through Fall 2020 and Winter 2020
 - Remember, this option gives NO access to Ebook.
 - Other options may be more beneficial to your learning since purchasing a new textbook gains you access to SW5 **and** the Ebook.
- **Option B:** Purchase E-book + SW5 (720-days): \$79.95
- **Option C:** New textbook + E-book + SW5 (720-days): \$118.12+
- **Option D+:** Option A, then obtaining a textbook from some additional source. Students can explore and weigh this option on their own as the possibilities are far too numerous for us to advise and offer cost options. A second edition textbook is fine. If your additional textbook is going to cost above or near \$45, purchasing the Ebook may be a better option (then you won't have to translate between the second and third edition contents).

Is the textbook really necessary?

- From an educator's standpoint, we feel having access to the textbook (either Ebook or printed) is beneficial to students. This will give you a resource we trust and carefully chose to help support your learning of chemistry. While there are tons of online resources, many which are free, sometimes they are not relevant and can be too overwhelming to be helpful.
- We encourage you to use the resources already available to you as a WWU student taking this course—contacting the instructor, visiting office hours, tutoring center, discussion boards—before seeking help from the world wide web.
- Can you get by in this course without purchasing a textbook—yes.
- For what it's worth, when we surveyed students Fall 2019, nearly 90% of students purchased a textbook (either Ebook or print) with 2/3 of them having a printed textbook.

I was planning on using financial aid for purchasing my textbook/online access, but it hasn't come through yet. What can I do?

- Follow the directions in the slide for trial access to SW5. Then, when your financial aid comes through (or for those students waiting for another paycheck to arrive or other financing to come through) complete your desired purchase for the online access and/or textbook. If you have additional questions or financial issues, please contact your instructor for more assistance and possible resources.
- **Please do not wait to start the trial access**—there are lab assignments that are required due in the first or second week of the quarter and missing them will result in you failing the course. Please reach out to us if you have any questions—we are here to help you succeed!

I already purchased SW5 access in a previous quarter for the 2nd Edition, am I just out this money and must purchase access to the 3rd Edition?

• **Click on any SW5 assignment in your Lecture or Lab Canvas**

- Login with your previous account credentials.
- You should find that any remaining access days (if any left) will have been transferred to the 3rd Edition website.
- Any E-book access purchased for the 2nd Edition will transfer to the 3rd Edition.
- If you feel there is an error in this, please consult the WWNorton Help Desk
 - Submit a help ticket: <https://wwnorton.knowledgeowl.com/help/system-support>
- If your situation is still unresolved, please contact your lecture instructor or GenChemLabCoordinator@wwu.edu. We and WWNorton want this edition update to go smoothly and not adversely affect students.